

Privacy Policy

Last Updated: 08.01.2025

Welcome to Proxima Research LLC!

We, **Proxima Research LLC** ("Proxima," "we," or "our"), are committed to protecting your privacy and ensuring compliance with the **Law of Ukraine on Personal Data Protection**.

This Privacy Policy explains how we collect, use, and share your personal information when you use our website, mobile applications, and other services (collectively, "Services").

1. Information We Collect

1.1 Information You Provide

We collect the following personal information you provide:

- **Contact Information:** Name, email address, phone number, and mailing address.
- **Business Information:** Company name, position, and industry.
- **Communication Content:** Information shared through forms, customer support, or other interactions.

1.2 Information Collected Automatically

We collect:

- **Log Data:** IP address, browser type, language, pages visited, and timestamps.
- **Device Information:** Device model, operating system, and unique identifiers.
- **Cookies and Tracking Technologies:** Used for tracking activities on our website.

1.3 Information from Third Parties

We may obtain data from third-party sources, such as analytics providers or social networks.

2. How We Use Your Information

We use your personal information to:

- Provide and improve our Services.
 - Respond to your requests and deliver customer support.
 - Comply with legal obligations under Ukrainian law.
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3. Disclosure of Your Information

Your personal information may be shared with:

- **Service Providers:** Companies providing hosting, analytics, or payment processing.
 - **Legal Authorities:** When required by Ukrainian law.
 - **Professional Advisors:** Legal and financial consultants.
 - **With Your Consent:** When you explicitly agree to share information.
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4. Cookies and Tracking Technologies

We use cookies to:

- Enhance the user experience.
 - Analyze website performance.
- You can manage cookie settings in your browser.
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5. Your Rights

Under Ukrainian law, you have the right to:

- Access your personal information.
 - Request corrections or deletions.
 - Object to the processing of your data.
- To exercise these rights, contact us at **dataprotection@proximaresearch.com**.
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6. Security

We employ technical and organizational measures to protect your data from unauthorized access, loss, or misuse.

7. Data Transfers

Your personal information may be transferred outside of Ukraine, ensuring compliance with Ukrainian and international standards.

8. Contact Us

For questions or requests, please contact:

Proxima Research LLC

- Email: **dataprotection@proximaresearch.com**

- Phone:(044) 585-97-10
- Address: 03037, Ukraine, Kyiv, ave. Bazhana, 10A